CCH Axcess™ Tax		
2019-5.7	Contact and Support Information	2
Release Notes	Information in Tax Release Notes	3
March 7, 2021	Highlights for Release 2019-5.7	4
	Tax Updates	4

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CCH Axcess

Contact and Support Information

Return to Table of Contents.

Product information can be accessed by visiting Customer Support online: CCH Axcess Product Support.

In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility for each CCH Axcess[™] module. Access to these features is available 24/7.

The following Web site provides important information about the features and updates included in all CCH Axcess Tax releases: <u>Release Notes</u>.

Visit the <u>Application Status</u> Web page to view the current status of our CCH Axcess applications. The Application Status Web page is updated every 15 minutes.

Go to Contact Us to open a Support case or chat with a representative for assistance.

Information in Tax Release Notes

Return to Table of Contents.

CCH Axcess[™] Tax Release Notes inform you of the enhancements and updates that were made to Tax products and systems with the current release.

Information provided in the Release Notes include the following:

- Contact and Support information
- Updates to Tax technology (such as, electronic filing updates, Organizer, Roll Forward, and technology enhancements)
- Updates made to Tax products (such as, form additions and updates, changes in diagnostics, and changes caused by regulatory updates)

To access a list of CCH Axcess[™] Tax Release Notes for the current year and for prior years, visit the <u>Release</u> <u>Notes</u> page on our Customer Support site.

Highlights for Release 2019-5.7

Return to Table of Contents

Tax Updates

Corporation and S Corporation

New Jersey - The error "Missing PDFs WKS-500P" is no longer encountered in New Jersey returns when exporting Corporation and S Corporations filing as a Corporation.

New York - An update is available for Form CT-300 and Form CT-400 mailing address.